

**ORDER SHEET**

**WEST BENGAL HOUSING INDUSTRY REGULATORY AUTHORITY**

Complaint No. COM-000229 of 2020

Nandita Mukhopadhyay.....Complainant

AND

Soumita Projects Private Ltd. ....Respondent

Sl. Number and date of order	Order and signature of Officer	Note of action  Taken on order
3 ----- 23-09-2020	<p>Complainant is present in the online hearing and sent her hazira through email.</p> <p>Shri Pinaki Biswas, authorized representative of the Respondent is also present in the online hearing and sent his hazira through email. The Complainant submitted that she has not received any refund payment from the Respondent as per the order of this Authority dated 18.03.2020.</p> <p>The authorized representative of the Respondent submitted that due to the pandemic caused by COVID 19 they were not able to make payment as per the order of this Authority dated 18.03.2020 and they prayed for necessary permission from this authority to the effect that they will make the total refund within 3 months from today and a substantial amount shall be paid as the first instalment before Puja.</p> <p>Heard both the parties in detail.</p> <p>The Respondent is directed to submit a schedule of refund specifying dates and amount of refund within 15 days from the date of receipt of this</p>	

order by email, by speed post and also by email to this Authority serving a copy to the Complainant and a substantial amount shall be paid as the first instalment and the total refund shall be made within 3 months from the date of receipt of this order and refund shall be made by bank transfer to the bank account of the Respondent.

Fix 28.01.2021 for further hearing and order.

  
(HAR GOBIND SINGH)  
Member

West Bengal Housing Industry Regulatory Authority

  
(TAPAS MUKHOPADHYAY)  
Member

West Bengal Housing Industry Regulatory Authority